

1099 Forms - Prepare and Print and/or eFile

Document #: 3043 Product: CenterPoint® Accounting

This document describes how to prepare, print and/or eFile 1099 forms. You can print and eFile forms in any combination. For example, many people choose to eFile the Federal and State copies and then print the vendor/employee copies. An increasing number of people are using the complete eFile process in which Federal and State copies are eFiled and the vendor/employee copy is printed and mailed by Aatrix. Click here to view a video that guides you through the steps needed to set up CenterPoint to prepare for processing 1099 forms. Click here to view a video that discusses the integration that CenterPoint has with Aatrix and the steps to take to print or eFile your 1099 forms.

A 1099 will be processed for each vendor that have all three of these factors:

- 1. The vendor has the Issue 1099 for this vendor selected (and a TIN assigned).
- 2. The accounts used to pay the vendor are assigned to the 1099 User Defined report.
- 3. The total amount paid to the vendor must exceed the minimum amount for the 1099.
 - Step A Mark Vendors to Receive 1099s
 - Step B Assign Accounts to the 1099 Forms
 - Step C Review and Export Data from CenterPoint Accounting
 - Step D Setup 1099 Forms
 - Step E Prepare 1099 Forms
 - Frequently Asked Questions

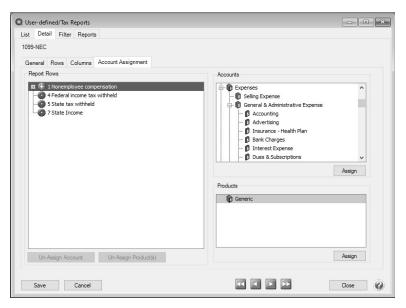
Step A - Mark Vendors to Receive 1099s

- 1. Select Setup > Vendors or Setup > Names > Names.
- 2. Edit a vendor that will need a 1099.
- 3. Click on the **General** tab.
- 4. Specify the Federal Tax Id for this vendor (this is a required field when printing 1099s).
- 5. Select the Issue 1099 for this Vendor check box.
- 6. Select the **Consent to Electronic 1099** check box if this vendor consents to receiving only a 1099 form that can be viewed through Aatrix (the vendor will not receive a paper form). If this box is selected, a signed consent form must be on file
- 7. Click **Save**. Repeat for all vendors that require a 1099.

Step B - Assign Accounts to the 1099 Forms

Accounts and/or account categories must be assigned to the appropriate boxes of the 1099s. This identifies what amounts should go in each box on the 1099 and the type of 1099. To assign accounts and account categories to the 1099 forms and boxes:

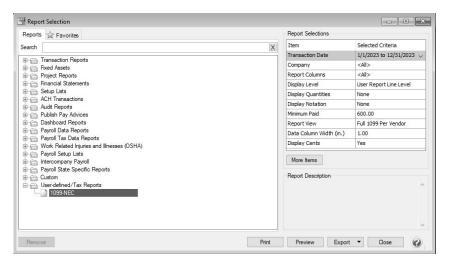
- 1. Select Setup > User-defined/Tax Reports.
- 2. If the 1099 form you need is not listed in the User Defined Reports list or the User Defined Reports folder is not in the Reports list, that form or forms have not yet been imported. To import the form or forms:
 - A. Select Setup > User-defined/Tax Reports.
 - B. Click on Tax Reports. Select the forms (1099-NEC, 1099-DIV, etc.) needed, and then click OK.
- 3. Select the appropriate Form (1099-NEC, 1099-DIV, etc.), and click on Edit.
- 4. Select the **Account Assignment** tab.



- 5. On the left side of the screen, in the **Report Rows** section, select the 1099 report row you want to assign accounts to on the 1099.
- 6. On the right side of the screen, in the **Accounts** section, individual accounts or entire account categories can be assigned to that box. Right-click and select **Expand All**.
- 7. Select the **Account** or **Account Category** and click **Assign**. If the Assign button is not active, the account or account category is not selected at the appropriate level. For example, if you have an Account selected you may need to select the Account Category instead.
- 8. Repeat step 5 -7 for each box you'll be using on this 1099 form. When finished, click Save.
- 9. The same process should be repeated for each 1099 form that you will be distributing.

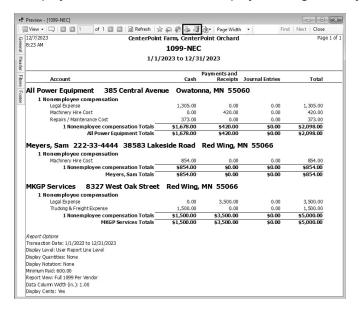
Step C - Review and Export Data from CenterPoint Accounting

- 1. Select Reports > Reports > Reports tab > User-defined/Tax Reports.
- 2. Select the appropriate 1099 Form.



- 3. In the **Report Selections** section on the right side of the screen, select the **Transaction Date** and the **Company/Fund** you want to prepare/file 1099 forms for.
- 4. Select a **Display Level**. These options are only used when printing a report with your 1099 information. If you are printing the actual 1099 forms, the selection for this field will be ignored. The options are:
 - >> User Report Line Level to view the 1099 totals for each vendor. This generates one row per vendor based on the report view selected.
 - **Account Total** to view the 1099 totals for each vendor with subtotals for each account. For example: if multiple accounts are assigned to the Non-employee Compensation box, you will see a subtotal for each account under Non-employee Compensation.
 - >> Individual Transactions lists all 1099 transactions for each vendor.
- 5. Select a **Report View**. These options are only used when printing a report with your 1099 information. If you are printing the actual 1099 forms, the selection for this field will be ignored. The options are:
 - a. **Full 1099 Per Vendor** groups by the Vendor, second by the User Defined Line, and thirdly the Account.
 - Combined with using Display Level "User Report Line Level" generates a collapsed view by vendor and total for each user defined line reported for that vendor.
 - Combined with using Display Level "Account Totals" groups the data first by Vendor, next User Defined Line and finally a total for each account.
 - Combined with Using Display Level "Individual Transactions" additionally includes the transactions details under each Account.
 - b. 1099 Line Summary groups by the User Defined Line, second by Vendor and thirdly the Account.
 - Combined with using Display Level "User Defined Row" groups by User Defined Line with a total for each vendor under each user defined line. Note: This report is helpful to verify totals displayed on a Form 1096.
 - Generates a collapsed view with one row per vendor. This report is helpful to verify totals for each 1099
 - Combined with using Display Level "Account Totals" additionally adds account totals under each vendor
 - Combined with Using Display Level "Individual Transactions" additionally includes the transactions details under each Account.
- 6. By default, 1099 information will only be displayed for those vendors whose payments are greater than the Minimum Paid amount specified by the government. If you would like a 1099 printed even if they have not met that minimum paid amount, select **Minimum Paid** and change the amount to zero.
- 7. Click **Preview** to view a report that allows you to verify the vendor name, Federal ID number, and the line on the 1099 that the transaction is assigned to. When you preview the report, you will be able to drill-down to report detail. Drilling-down from the Line Level launches a new report that displays the Account Level report for the line selected. Drilling-down from

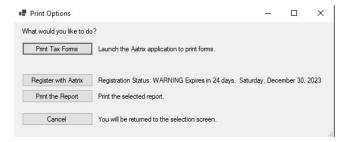
the Account Level report launches the report at the Transaction Level for the account selected. Drilling-down from the Transaction Level attempts to display the transaction form that displays the original entry of the transaction.



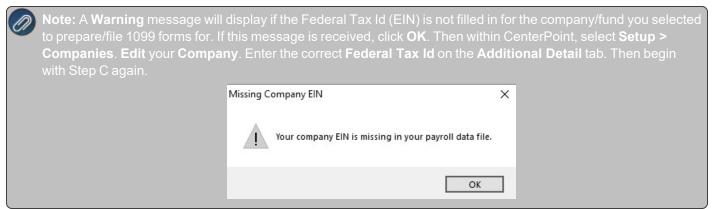
8. To generate and print the 1099 forms from the Report Preview screen, click the **Print** or **Print To** icons and then continue with Step 9.

or

To generate and print the 1099 forms from the Report Selections screen, click the **Print** button and then continue with Step 9.



9. After selecting the Print To or Print icons or the Print button, the Print Options screen will display. If the Registration Status is GOOD, then you can continue by clicking Print Tax Forms. Otherwise, select Register with Aatrix, and follow the on screen registration instructions. It may take several minutes for the data to be transferred to the 1099 printing process. The actual time will depend on the number of vendors in your database.

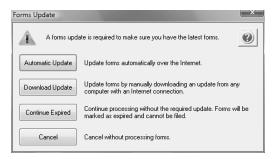


Forms Update

If you have internet access and the latest version of Federal/State Tax Forms (Aatrix) is not installed, a **Forms Update** screen will automatically display. Click **Automatic Update**, and then follow the on screen instructions.



Note: Once the update begins, the window may be behind your program window. If you minimize your program window, you will see the progress of the update or there may be an icon in your task bar that when clicked will display the progress of the update.



If a Forms Update was required, from the Report Preview screen, click the **Print** or **Print To** icons again or from the Report Selections screen, click the **Print** button again. If an update was not required, the 1099 Company/Fund Information screen will display.

The 1099 Company Information screen displays to remind you that changes are stored only for 1099s and if needed to change Company Information from **Edit** > **Company Setup** in the 1099 Preparer in Aatrix. Click **OK**.



Note: Changing company information in Aatrix does not change company information in your Red Wing Software program. If a change is needed, it is suggested to change company information in your Red Wing Software program

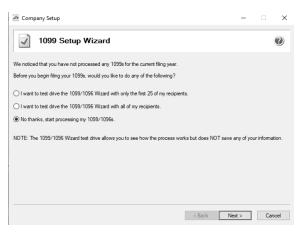


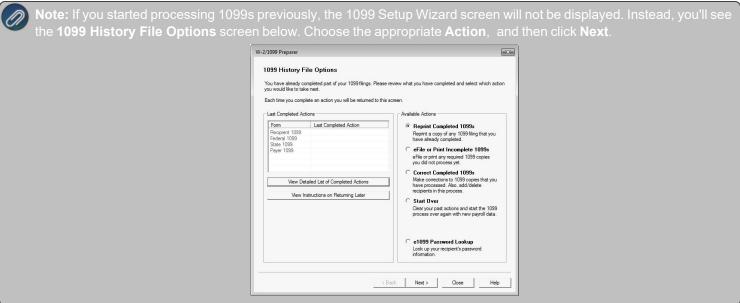
Note: The following screen may not appear on top of your other open windows. You may need to minimize any open windows to continue.



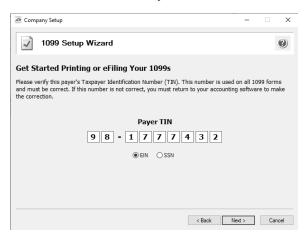
Step D - Setup 1099 Forms

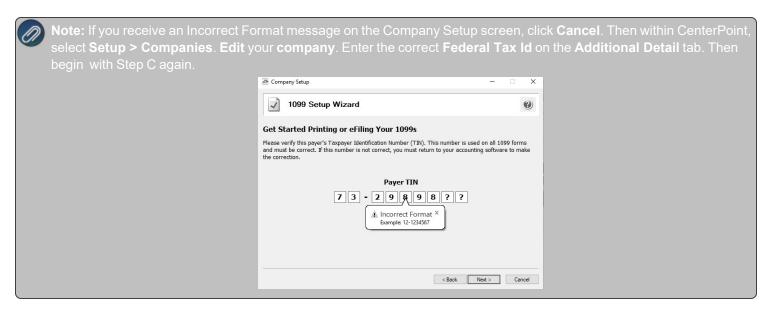
If this is the first time 1099s are being processed this year, the 1099 Setup Wizard will automatically be displayed. If you wish to test the 1099 Setup Wizard without saving any of the test information, select either the 25 recipients or All recipient test drive options. If you want to continue the 1099 process, select the No thanks, start processing my 1099/1096s option, and then click Next.



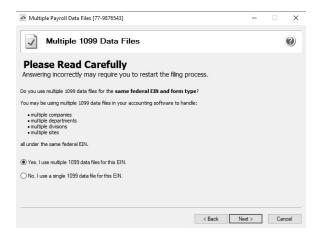


2. Verify that the Payer TIN is correct, select whether the Payer TIN is an EIN or SSN, and then click Next.

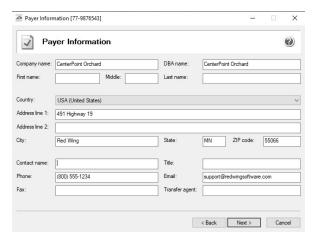




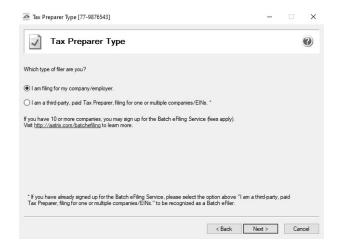
3. The **Multiple 1099 Data Files** screen will display. Select **Yes** if you have multiple payroll databases with the same EIN and see the FAQ section in this document for more information. Otherwise, select **No**, and then click **Next**.



4. Review your **Payer Information**. The system will notify you if any required fields have incorrect or missing information. Click **Next** if the screen is correct, if it's incorrect, click **Cancel**. You will need to go back into CenterPoint and select **Setup > Companies/Funds** to correct the information and then start the export process again.



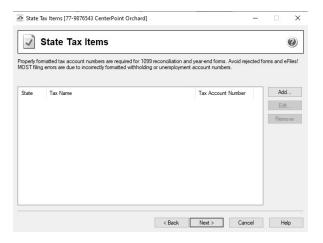
5. Select the appropriate filer type on the **Tax Preparer Type** screen, and then click **Next**.



6. The **State Tax Items** screen will display. The Setup Wizard will automatically verify that all required information for listed states are complete and conform to the required formats (Vermont, Pennsylvania, Oregon, Louisiana, and Wisconsin all require complete state information). If it finds a blank field or data is incorrect, it will automatically prompt you to correct the data. You will not be able to continue to the next screen until all required fields are correct. Click **Next**.



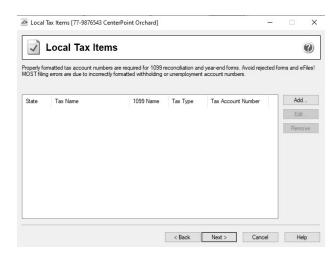
Note: Changing state information in Aatrix does not change state information in CenterPoint. If a change is needed, it is suggested to change state tax information in CenterPoint.



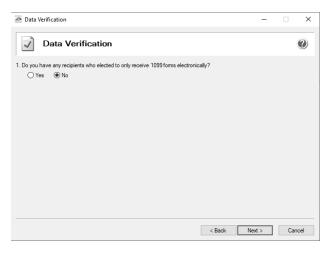
7. The **Local Tax Items** screen will display. The Setup Wizard will automatically verify that all required information for listed local taxes are complete and conform to the required formats. If it finds a blank field or data is incorrect, it will automatically prompt you to correct the data. You will not be able to continue to the next screen until all required fields are correct. Click **Next**.



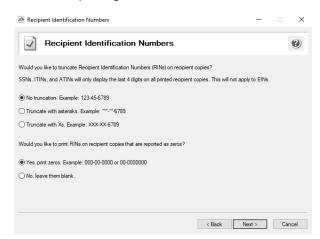
Note: Changing local tax information in Aatrix does not change local tax information in CenterPoint. If a change is needed, it is suggested to change local tax information in CenterPoint.



8. The **Data Verification** screen will be displayed. Determine if you have any recipients that elected to receive 1099s electronically, and then click **Next** to continue.



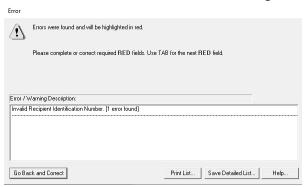
9. The **Recipient Identification Numbers** screen displays. Determine if you want to truncate recipient identification numbers and how you want to print RINs on recipient copies reported as zero and then click **Next** to continue. The data will now be transferred to the W2/1099 Preparer grid.



Step E- Prepare 1099 Forms

The W-2/1099 Preparer will walk you through the process of eFiling and/or printing your 1099s. Once the displayed data has been reviewed, click **Next** to continue to the next screen. When you click on Next, the W-2/1099 Preparer will automatically verify that all required fields are filled in and the data is formatted correctly. Anytime the Preparer finds data that is incorrect or missing, it will automatically prompt you to correct it.

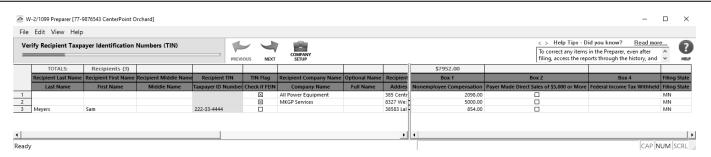
This is an example of what the W-2/1099 Preparer will display if it finds incorrect or missing data. If this screen is displayed, simply click on the **Go Back and Correct** button and the data that needs to be corrected will be displayed in red. Click on the red data and correct the information. Once all data has been corrected, click **Next** again to continue to the next screen.



1. The first screen of the **W-2/1099 Preparer** displays the **Taxpayer Identification Number (TIN)** for each recipient. Make any needed changes, and then click the **Next** button at the top of the screen.



Note: Changing the figures on this screen will only change the printed Federal reports, it will not change the data in your CenterPoint program. The total for the columns appears above the column in the Totals Row.

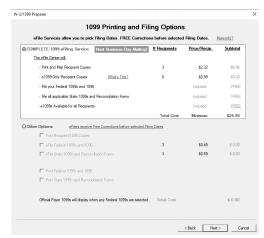


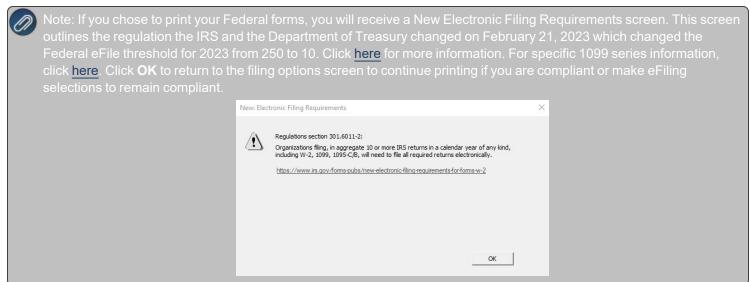
- To add a line to the W-2/1099 Preparer grid, right-click over one of the line numbers on the left side of the screen and select **Insert Row**, enter the number of rows you want to add to the end of the list of employees, and then manually enter the new information into the grid.
- To delete a line from the W-2/1099 Preparer grid, right-click over the line you want to remove and select **Remove Row**.
- To copy a line on the W-2/1099 Preparer grid, right-click over the line you want to copy, and then select **Copy**.
- To add a copied line to the W-2/1099 Preparer grid, right-click over the line where the copied row should be inserted, and then click **Paste**.
- To Find information in a column in the W-2/1099 Preparer grid, right-click on the column header name, select **Find**, in the **Find What** box, enter the information you want to locate, and then click **Find Next**.
- 2. The next step allows you to verify the **TIN Flag**. The **TIN Flag Check if FEIN** should be selected for each recipient that has a TIN that is an FEIN. Make any needed changes, and then click **Next Step**.
- 3. Verify that the recipients names and addresses are correct. The recipients names will be in the Recipient Last Name, Recipient First Name, and Recipient Middle Name columns. If the recipients names are not in the correct columns,

- please see the second question in the Frequently Asked Questions section of this document. Make any needed changes, and then click **Next**.
- 4. Continue verifying all Income boxes, Filing State, and any other amounts for the recipients, make any needed changes, and then click **Next** until all data is accurate.
- 5. When all data is accurate, click **Next** to begin printing and/or eFiling 1099s.
- 6. If a Complete eFile Service informational screen displays, click **Next**.



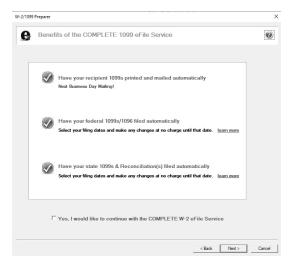
7. The **1099 Printing and Filing Options** screen will be displayed. All printing and eFiling options are displayed with the costs associated for eFiling and Complete Filing Service (which does all the printing and eFiling for you). Choose the appropriate options for your **company** and click **Next**.







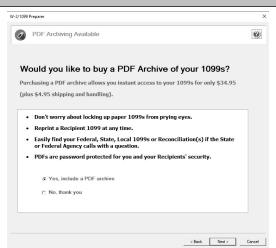
- 8. Information about the Complete 1099 eFiling service will be displayed. Click Next.
- 9. If you have **not** chosen the **Complete 1099 eFiling Service** option, you have another chance to select that service instead of printing the 1099s yourself. Click **Next** to continue with the original printing options selected. If you've changed your mind and would like Aatrix to print and eFile all of your 1099s, select **Yes, I would...** and then click **Next**.



10. If you chose the **1099 eFiling Service**, you have the option to purchase a PDF archive on a USB of your 1099s, select **Yes, include a PDF archive** to purchase an archive or select **No, thank you** to continue without purchasing an archive.



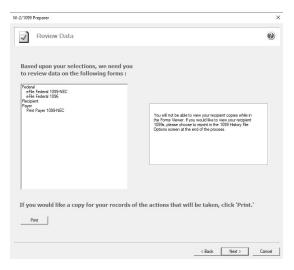
Red Wing Software recommends purchasing a PDF Archive of your 1099s as a backup so you can easily view or reprint a filed 1099 form. If your Aatrix History file becomes corrupt, the file cannot be located, or you get a new computer and the file is not copied to your new computer the PDF Archive can be used instead.



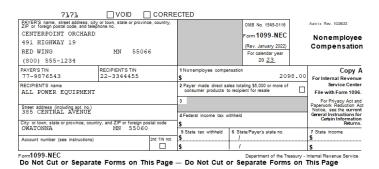
11. If you have elected to file state copies of the 1099 forms, the **Select the States you Wish to File** screen may display. If there are any states in which you do not want to file, unselect those states now.



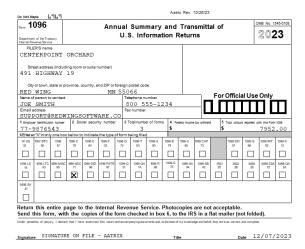
12. The **Review Data** screen will display. If you select the Print button, a printed version of exactly what displays on this screen will be printed. If any changes are needed, click **Back**. Otherwise, click **Next** to continue.



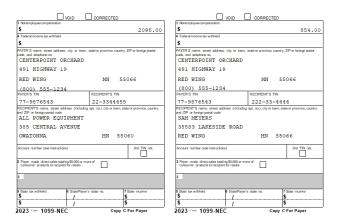
13. The first selected 1099 form will be displayed. The form type is displayed in the yellow bar at the top of the screen. It also specifies how many different forms were selected to print.



14. To print this first form, click **Print Copy**. Once the data is printed, click **Next Step** to continue to the next selected form.



15. The next form will be displayed. Click **Print Copy** to print the form, then click **Next Step** to continue to the next form. The last form will be displayed. Click **Print Final** to print the form, then click **Next Step**.

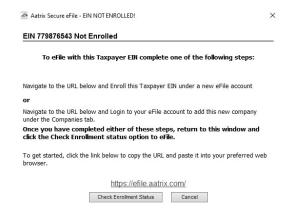


eFile 1099 Forms



This section will not display if you did not chose to eFile your 1099 forms

If you chose to eFile any of your forms, and you have not filed previously, the Aatrix Secure eFile screen will be displayed.



- " If you are not enrolled to eFile with Aatrix, you can do one of the following:
 - Click the https://efile.aatrix.com link to be transferred immediately to the Aatrix website, then click Enroll in the upper-right corner to begin the enrollment process. After you are enrolled, close the Browser window and select I have enrolled and have my Login Id. Enter your login information and then follow the onscreen instructions to eFile your forms.
 - Click Cancel and enroll each Taxpayer EIN at http://efile.aatrix.com. Go back to CenterPoint, select your forms to eFile, click I have enrolled and have my Login Id, enter your login information, and then follow the onscreen instructions to eFile your forms.
- If you are enrolled to eFile with Aatrix, click I have Enrolled and have my Login ID, enter your login information, and then follow the on screen instructions to eFile your forms.

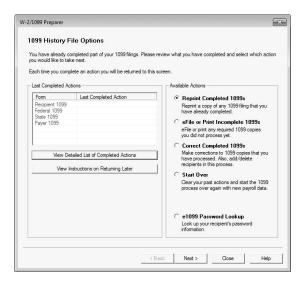


- If you need additional information during the eFile process, <u>click here</u> or enter https://www.aatrix.com/support/knowledgebase/windows/ to view answers to common questions.
- For additional information about efiling and to view videos about the eFile process, <u>click here</u> or enter https://partner.aatrix.com/redwing
- When the eFile process is complete, the Complete screen will indicate that your filing was successfully received for processing. A confirmation email will be sent to the email address specified on this screen.
- The AFID (Aatrix Filing Identifier) is a number assigned to your submission for tracking purposes.



Note: It is important to write this number down. It will be required when contacting the eFile Center with questions about your submission.

- If you eFiled your forms, and have questions regarding your filing, contact Aatrix by email at helpme@aatrix.com, on their website at https://efile.aatrix.com/ by clicking Login and entering your Aatrix username and password, or on their website at https://efile.aatrix.com/ by clicking the Search our FAQs button.
- 20. Upon completion of the 1099 printing process, the **1099 History File Options** screen is displayed. If you are finished printing forms for the time being, select **Close**. This screen will also be displayed if the 1099 printing process is started again.



Frequently Asked Questions

Q: Are there any important changes to the 1099 process for 2023?

A: Yes, there are two noteworthy changes to the 1099 process for 2023:

- 1. On February 21, 2023, the IRS and the Department of the Treasury changed the Federal eFile threshold for 2023 from 250 to 10. Click here for more information. For specific 1099 series information, click here.
- 2. **All** of your 1099 copies will be printed on plain paper, including the Copy A (often called the "red copy") and your 1096. CenterPoint/Aatrix received IRS approval to print all copies of the 1099 on plain paper. Click here to view the 1099 Approval Letter.

Perforated paper and envelopes can be purchased from Computer Forms, Inc. at https://redwing.computerforms.biz/c/tax_forms, by calling 800-458-0158, or by clicking the **Order Checks and Forms** icon on the Red Wing Software website. All orders are 25% off until December 31, 2023 (use promotion code RWCFITD when ordering).

Q: Why are my Recipient Last Name, Recipient First Name, and Recipient Middle Name columns blank on my 1099 grid in Aatrix for names (individuals) entered in CenterPoint with a SSN or ITIN?

A: Due to Internal Revenue Service filing specification changes for filing year 2023, the export to Aatrix tax forms for individuals was updated to export as First, Middle, Last instead of Full Name with CenterPoint version 18.8. Please download and install the version 18.8 update before processing and filing your 2023 1099 tax forms to automatically fill in the required Recipient Last Name, First Name, and Middle Name in the Aatrix grid. Note: The final version of the 2023 1099 forms will be in the Aatrix 4th quarter update, which typically is available in the December 20th time frame.

- Q. Where do I enter the employer identification number (EIN) that is required when running Federal tax forms?

 A. Select Setup > Companies. Edit each company and go to the Additional Detail tab to verify/enter the Federal Tax Id.
- Q. I do not see the 1099 form I need on my User-Defined Reports list. How can I display the correct 1099 form in the list?

A. All 1099 tax form types that you are required to print need to be added to the list. Select **Setup > User-defined/Tax Reports**. Click the **Tax Reports** button. Select a **1099 form** and click **OK**. The form is added to the list. Select the form and click the **Detail** tab. Click the **Account Assignment** tab to review accounts/account categories assigned to the 1099 form. After all accounts/account categories are assigned to the 1099 form, click **Save**.

Q. My 1099 statement is missing a vendor, how can I be sure the vendor receives a 1099?

A. There are three factors to check.

- 1. The vendor that requires a 1099 must have the **Issue 1099 for this Vendor** check box selected in **Setup > Vendors**. Select the vendor and click **Edit**. Select the **Issue 1099 for this Vendor** check box.
- In order for the payment to be included on the 1099, the account used to pay the vendor must be assigned to the 1099
 User-Defined report. Select Setup > User-defined/Tax Reports. Select the 1099 form. Select the Account
 Assignment tab. On the left side, select the appropriate 1099 row. On the right side of the screen, right-click and select
 Expand All. Select the account or account category. Click Assign. Click Save.
- 3. The total amount paid to the vendor must exceed the minimum amount for the 1099.

Q: My 1099 statement is missing a payment for a vendor, how can I correct the 1099?

A: To verify what account the payment for a vendor was entered to and verify that the vendor is marked as a 1099 vendor:

- 1. Select Reporting Tools > Transaction Search.
- 2. In the **Transaction Name** box, select the **vendor** and in the **Date Selection** select the appropriate date range.
- 3. Click Search.
- 4. Right-click the **payment/purchase** in question and select Edit to view the transaction. Right-click on the vendor and then click **Edit**. Verify that the **Issue 1099 for this Vendor** check box is selected and then click **Save**. Take note of the Account(s) entered on the transaction and then click **Close**.
- 5. In order for the vendor to receive a 1099, the total amount paid to the vendor must exceed the minimum amount for the 1099 and the account used to pay the vendor in step 4 must be assigned to the 1099 User-Defined report. Select Setup > User-defined/Tax Reports. Select the 1099 form. Select the Account Assignment tab. On the left side, select the appropriate 1099 row. On the right side of the screen, right-click and select Expand All. Select the account or account category. Click Assign. Click Save.

Q: Which report can I use to verify accounts used to pay 1099 vendors?

A: Select Reports > Reports > Transaction Reports > Purchases & Accounts Payable > Purchases by Vendor & Account. Under Report Selections, select the appropriate Transaction Date. Click the down-arrow in the Vendor box, click the down-arrow in the Click Here to Filter List box, select 1099 Vendor, and then click OK. Click Preview or Print.

Q: Which report can I use to verify the accounts assigned to the rows of the 1099?

A: Select Reports > Reports > Setup Lists > General > User Defined Report Account Assignments. Click the down-arrow in the Report box, move the 1099 user-defined report under Selected, and then click OK. Click Preview or Print.

Q. When is the 2023 filing deadline for 1099 forms?

A. The Internal Revenue Service filing deadline for 1099 forms can be located by using the Search feature on the Internal Revenue Service website at www.irs.gov. In the Search box on the IRS website, enter the specific form name, for example, 1099-MISC, 1099-NEC, etc., to locate the specific form instructions and deadlines.

Q: I've decided to eFile my 1099 forms and want more information about signing up to eFile and the eFile process, where can I get more information about eFiling?

A: You can obtain additional information about eFiling at https://partner.aatrix.com/redwingsoftware.

Q. What are the 2023 eFiling deadlines for 1099 Forms?

A. Efiling deadlines can be located from this link: https://efile.aatrix.com/pages/public/FilingDeadlinesPublic.aspx?v=ATX000

Q: I want to send my vendors' 1099 forms electronically to be viewed online with Aatrix. How do I set up my vendors to receive electronic copies?

A: Select Setup > Vendors > General tab, select the Consent To Electronic 1099 check box, and then enter the vendor's Email. If this box is selected, a signed consent form must be on file. Additional charges apply for eFiling with Aatrix.

Q. Do I need to order 1099 forms, or can I print them on plain paper?

A. All of your 1099 copies will be printed on plain paper, including the Copy A (often called the "red copy") and your 1096. CenterPoint/Aatrix received IRS approval to print all copies of the 1099 on plain paper. Click <u>here</u> to view the 1099 Approval Letter.

Perforated paper and envelopes can be purchased from Computer Forms, Inc. at <a href="https://redwing.computerforms.biz/c/tax_gray="https://redwing.computerform



Note: If you choose to use the Complete 1099 eFiling Service through Aatrix, you do not need to print any 1099 forms.

Q. I'm trying to process my 1099s, but I keep getting the message "Would you like to register now, or evaluate?"

A. You will need to manually register your Federal/State Tax Forms (Aatrix) software.

- 1. Call Red Wing Software at 1-800-732-9464 and request an Aatrix Registration code.
- 2. Open CenterPoint
- 3. Select Help > Product Registration > Federal/State Tax Forms Registration.
- 4. In the Aatrix Registration Key box, enter the key you were given by Red Wing Software (do not enter the dashes).
- 5. Click Submit.
- 6. At the Registration Successful message, click OK.
- 7. Click Close.
- 8. Your Aatrix software is registered through the last day of the month of your Customer Care Plan anniversary date.

Q. Why am I getting a "forms update" or "mandatory update" message when I try to process my 1099s and what do I need to do?

A. At least once a quarter, including at year end, updates are created for the Federal/State Tax Forms (Aatrix) software. When you receive either of those messages, it means that Aatrix has an update available that you should install prior to continuing. Please refer to the Forms Update section of this document for step-by-step instructions on how to proceed.

Q. Can I change the figures on my Federal reports if they are incorrect?

A. Yes, once the data is in Aatrix Federal/State Tax Forms, you can change any figure on the reports that are highlighted blue. Any figure that is highlighted red must be changed before you can print the report. Any figure that is white cannot be changed, but it is a calculated number, so it can be changed by adjusting the fields around the white field.



Note: Changing the figures on this screen will only change the printed Federal reports, it will not change the data ir CenterPoint

Q. I'm trying to eFile my 1099s and I can't remember my Aatrix eFile username and/or password, how can I get it?

A. We recommend you contact Aatrix by calling 800-426-0854.

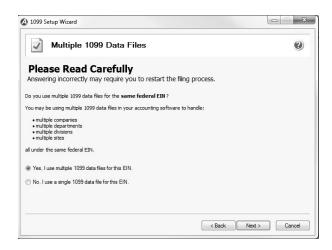
Q: I eFiled my 1099 forms, and I have questions regarding my filing, how do I contact Aatrix?

A: For specific questions regarding your filing, you can contact Aatrix by email at helpme@aatrix.com, on their website at https://efile.aatrix.com/ by clicking **Login** and entering your Aatrix username and password, or on their website at https://efile.aatrix.com/ by clicking the **Search our FAQs** button.

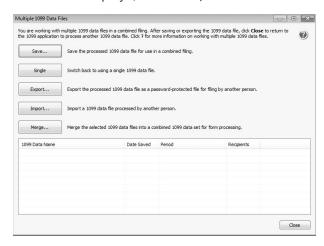
Q: I have multiple databases for one EIN; how do I merge the databases so I get one set of 1099s?

A: Follow the steps below to merge multiple databases into one set of 1099s:

1. Start the 1099 process and continue until the Multiple Payroll Data Files screen displays. On the **Multiple 1099 Data**Files screen, select **Yes**, **I use multiple 1099 data files for the EIN** and click **Next** to continue



2. The next Multiple 1099 Data Files screen displays, click Save, enter a name for the data file, and click Close.



- 3. Open the other database(s) and repeat steps 1-2 above for all databases you want to merge. When all data files are saved, continue to step 4.
- 4. At the bottom of the Multiple Payroll Data Files screen, select each database to be merged and then click Merge.
- 5. On the Multiple 1099 Data File Merge screen, click Yes.
- 6. On the Multiple 1099 Data Files screen, click Continue to continue processing 1099s.

Q. I'm attempting to log in to the Red Wing Software website, but it does not recognize my Email and/or Password? What should I do?

A. Follow the instructions below for information about the Red Wing Software website.

To log in to the Red Wing Software website:

- 1. In your web browser, enter **www.redwingsoftware.com**, and press Enter.
- 2. In the upper-right of the Red Wing Software home page, click **Log in**.
- 3. Enter your **Email Address** and your **Password**.
- 4. Click Log in.

To register on the Red Wing Software website:

If you have not previously registered or logged in on the Red Wing Software website, please follow the steps below:

- 1. In your web browser, enter **www.redwingsoftware.com**, and press Enter.
- 2. In the upper-right of the Red Wing Software home page, click Log in.
- Click Register.
- 4. In the Account Number box, enter your company Account Number. Your Account Number can be located in a few different places:

- a. From within CenterPoint by selecting **Help > About**.
- b. On the Support Certificate that you receive upon renewing Customer Care Membership.
- c. Red Wing Software sends customers a renewal form for Customer Care Membership. This renewal form contains your account number.
- d. Invoices you've received from Red Wing Software contain your account number.
- e. If others at your company have already registered, they can sign into their account and find your company's account number at www.redwingsoftware.com/home/myaccount.
- 5. Continue entering your Title, First and Last Name, Email Address (which is your login) and a Password.
- 6. Enter the displayed **Security Verification** code, and then click **Submit**.

To retrieve a forgotten password:

- 1. In your web browser, enter **www.redwingsoftware.com**, and press Enter.
- 2. In the upper-right of the Red Wing Software home page, click Log in.
- 3. Click the Forgot link.
- 4. Enter/verify your **Email Address**, click **Send**, and then click **Close**.
- 5. Wait until you receive an email that includes instructions to reset your password.
- 6. Click the link in the email that you received from Red Wing Software.
- 7. Enter the **Validation Code** which was included in the email. If you enter the code and it is not recognized, copy and paste the code from the email. The Validation Code expires in 24 hours.
- 8. Enter a New Password and then Re-enter the New Password.
- 9. Click Submit.
- 10. Click **OK**.

To log out of the Red Wing Software website:

- 1. At the top of the Red Wing Software home page, click **Welcome**, **(Your Name)**.
- 2. In the displayed menu, select **Log out**.